



**Personal Outcomes Support Worker
Supportive Living Services
-8 positions-**

Job Summary:

The Personal Outcomes Support Worker is a member of the Supportive Living Services team, who provides personalized care for residents by assisting residents and community clients in fulfilling their goals as participating members of the community. The incumbent will be required to assume shift lead responsibility on a rotational basis to assist the Manager in coordinating day-to-day programs and activities within the residence. This program is comprised of 3 supportive living residences and a Skills Centre building. Under the direction of the Manager Supportive Living the incumbent provides the physical, social and emotional support residents require to be as independent as possible in both the home environment and the community. The delivery of services has a direct impact on the quality of life and satisfaction for the residents and clients of Supportive Living Services and their families.

Education and Training

- Knowledge of and the ability to apply CPR and personal care, observation and assessment skills, knowledge of drugs and drug inter-action.
- Knowledge of Supportive Living Programs and an understanding of personal life plans and personal outcomes.
- Good oral and written communication skills.
- Skill in demonstrating and promoting positive team building and interpersonal relationships.
- Ability to be understanding, patient, gentle and non-judgemental.
- Good physical and mental health.
- Ability to use tact and judgement in dealing with difficult situations.
- Sensitivity to the physical, social, cultural, spiritual needs of residents and clients.
- Knowledge of Infection Control, Food Handling and Canada Food Guide.
- Knowledge of body mechanics and proper lifting techniques are required to safely support residents in daily living activities.
- Good housekeeping and home safety skills.
- Demonstrated knowledge of medication administration as required by individual resident needs.
- Ability to work independently and as a member of a team.

The level of knowledge is normally acquired through completion of Grade 12 and formal training as a Developmental Services Worker, Social Service Worker, Rehabilitation Aide, Residential Support Worker, or an equivalent combination of education and experience. Basic CPR with annual recertification is mandatory. A WHMIS certification is required. First Aid Certificate and Non-violent Crisis Intervention training is an asset.

Salary: \$29.26 - \$33.21 per hour
Position Status: **Full Time – 8 positions available**
Closing Date: Open until suitable candidate found
Competition #: **051-09**

In addition to an attractive salary, we offer a Northern Allowance up to \$5,800 per year. All job offers are subject to a satisfactory Criminal Records Check and an Employee Health Risk Assessment. Only those candidates selected for an interview will be contacted.

Applicants must submit a resume, quoting Competition number to:

**Human Resources
Hay River Health & Social Services Authority
#3 Gaetz Drive, Hay River, NT XOE OR8
Fax: 867-874-7133 Phone: 867-874-7103
hrhssa_competitions@gov.nt.ca**